

Payment Policy and Guidelines

This is the financial policy of Shasta ENT Specialists and Redding Sinus Center. We will be happy to answer any questions you may have concerning our policy.

Verification of Insurance

Our office may verify your insurance coverage prior to your new patient visit. We do not verify this coverage routinely. It is the responsibility of the patient to know whether or not coverage is in effect at the time of service. Should my insurance coverage not be in effect for the date(s) of service, I realize that I am responsible for the bill in its entirety.

Private Insurance

Our physicians are providers for most insurance companies. As a courtesy, we will bill up to two insurance carriers for you.

Depending upon your insurance plan, diagnostic tests and procedures are subject to the patient's yearly deductible amount as well as your percentage of responsibility (i.e. 80/20 plan). Hearing tests are considered diagnostic and are also subject to deductible and billed separately from your office visit. Nasal Endoscopies and Debridement's are also considered procedures and may be subject to deductibles and patient responsibility. Payment for your percentage of diagnostic testing and office visit co-pays are expected at the time of service.

Medicare

Our physicians are participating providers for Medicare which means our office accepts what Medicare "allows" Medicare will pay 80% of their allowed amount. You will be responsible for 20% of the allowable, our yearly deductible (140.00 currently), and any services or supplies not covered by Medicare. If you have supplemental insurance, we will be happy to bill the secondary insurance.

No insurance/Self Pay

You are required to pay for all services rendered in full at the time of service unless prior arrangements have been made with our business administrator.

Medi-Cal

Our office does not accept Medi-Cal insurance.

Non-Sufficient funds

In the event we receive a check with non-sufficient funds, your account will be charged an additional \$25.00.

Collections

Patients are asked to pay their co-pay at the time of their visit. Payment arrangements can be discussed with our administrator. In the event we find it necessary to send your account to a collection agency, the patient may also be discharged from the practice.

Record Copy Fee

Our office has a \$25.00 fee payable prior to the copying of your records. Please allow two weeks for the processing of these records.

I HAVE READ AND UNDERSTAND THE ABOVE

Patient/Guardian Signature

Date